

The Planning and Operational Services function (Operations directorate) is responsible for;

- Ensuring the provision of comprehensive planning, performance, governance and operational services across the PHA.
- The effective operation of the corporate business and associated performance management functions within the PHA
- Specifying, securing, monitoring and quality assuring a range of financial, human resource, equality and related services delivered by BSO and HSCB through service and budget agreements.
- Ensuring proper governance and probity arrangements are in place and maintained within the PHA, in respect of relationships with other statutory, voluntary and community private partners.
- Providing strategic leadership to the development of partnerships with local government and to the implementation of joint working pilots and longer term arrangements to support partnerships in the development of community plans.
- Developing agreed processes with HSCB for the joint commissioning plan outlining the use of PHA functions to improve and protect health and wellbeing.

Planning and Operational Services will keep under review all aspects of:

- Equality and diversity;
- Finance;
- Human resources;
- Information governance;
- Corporate Governance;
- Information and communication technology (ICT);
- Legal services;
- Policy development and planning;
- Procurement;
- Risk management;
- PHA Board and Committee management
- Business Continuity Planning
- Facilities management and health and safety
- Performance monitoring

## **Latest News**

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[Change in PHA advertising grant funding/procured services](#)

[PHA develops disability and equality action plans - Your response welcomed](#)

[ENGAGEMENT CLOSED - Draft PHA Corporate Strategy 2011/2015: Engagement process - your views matter](#)

[ENGAGEMENT CLOSED - Preconsultation to inform the production of the draft PHA Corporate plan - Deadline 3 December](#)

## **Latest publications**

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[PHA Annual report and accounts 2018-2019](#)

[PHA Annual Business Plan 2019-2020](#)

[Public Health Agency Business plan 2018-2019](#)

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