

Transforming Your Palliative and End of Life Care Update

May 2014

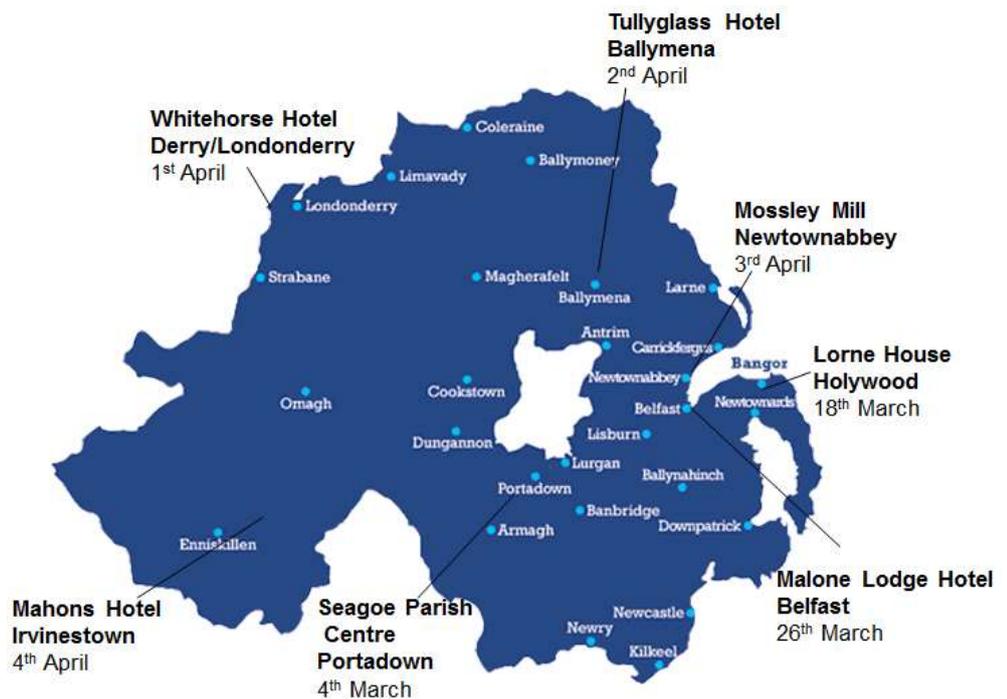
Positive engagement at workshops across Northern Ireland

In our first Update on the Transforming Your Palliative and End of Life Care Programme, circulated in February 2014, we reported on our plans to hold a series of events to gather ideas and views as part of the work of this first phase of the programme.

There was a very positive response to the seven workshops held between 4 March 2014 and 4 April 2014. A total of 412 people attended these events which were organised to enable wide engagement across Northern Ireland's geography, as the map illustrates.

The purpose of the workshops was to enable participants to make suggestions as to how services could be improved, changed or developed and to stimulate new thinking and potentially new ideas of providing care for people towards the end of life at home or as close to home as possible.

The workshops have been valuable in helping to identify potential ways (options) of improving palliative care and we are grateful to all those who attended.



Thanks to the support of colleagues across localities and in various network organisations, invitations were received by a wide range of people. Representatives attended from various sectors: patients and carers, community and voluntary, hospices, Health and Social Care Trusts, Integrated Care Partnerships, independent health care providers, local councils, chaplaincy and education providers. Illustrated below is a collage of some of the organisations represented at the workshops:



Every effort was made to capture ideas of those who attended, including the use of participant booklets. The programme team also met with service users and carers individually and in small groups, outside of the workshop activity, to gather information which has been incorporated into the ideas collected.

Pictured are participants at two of the workshops and the words in speech bubbles reflects a sample of the comments received in evaluation forms collected at the events, which were very positive.

Feedback from tables was excellent. Similar trends.



Very useful and informative exercise but it's all about outcomes.

Very well co-ordinated throughout. Exceptional organisation.



Really interesting workshop that raised many thoughts/ideas previously not considered.

Next Steps

Since the completion of the workshops the programme team have been assessing and reviewing the ideas generated which have been collated under the following themes:

- Enhanced services in home and nursing/ residential homes
- 24 hour support for patients and carers
- Supporting coordination of care
- Palliative Day Services
- Information and Communications Technology
- Education and Training
- Raising awareness to support embedding of work

Options will be assessed by the Regional Steering Group when it meets in the coming weeks with a view to deciding on what projects might be implemented and, where required, a case made for funding. The outcome of this Regional Steering Group meeting will be included in a future Update.

If you have any questions about the programme, please contact Brendan O'Hara, Programme Manager, on 02890 882081 or email: Brendan.o'hara@mariecurie.org.uk

Transforming your palliative and end of life care programme