

The Public Health Agency (PHA) was established to protect and improve the health and social wellbeing of the people of Northern Ireland and to reduce health inequalities through strong partnerships with individuals, communities and key public, private and voluntary organisations.

In most instances we succeed, but sometimes things can go wrong.

If you have a complaint about the work of the Public Health Agency please contact the PHA's Complaints Officer for advice and assistance. All details of how to contact us regarding a complaint are included in the leaflet attached below.

The PHA's *Standards and guidelines for handling and monitoring of complaints* are also available [here](#)

Downloads

Attachment	Size
How to make a complaint.pdf	217.18 KB
Print	