

Sunday, 01 January 2012

## Nursing



Patient Client Experience Standards

January 2012

Patient Experience is a recognised component of high quality care<sup>1</sup>. Within the six Health and Social Care Trusts, there is a comprehensive programme of work in place to support the implementation of the Patient and Client Experience standards. Trusts are required to submit quarterly progress reports to the Public Health Agency (PHA) and Health and Social Care Board (HSCB). This report sets out the key findings and highlights the key actions arising from the findings.

## Details

Format

A4, 10 pages

Target group

General public and health professionals

## Downloads

| Attachment   | Size      |
|--|-----------|
| <a href="#">Patient Client Experience Standards Board Report_0.pdf</a> | 156.58 KB |
| <a href="#">Appendix A Summary_7.pdf</a>                               | 155.29 KB |

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