

Managing COVID-19 and flu like illness outbreaks in care homes and other residential facilities - updated February 2024.

Ordering LFT Kits:

- From 29th February 2024, care homes will no longer be able to place an order for tests via the usual route of the OLT channel via Salesforce.
- Instead, care homes who require LFTs will be able to access these via the **Pharmacy Collect** scheme which is operational in the vast majority of community pharmacies.
- LFT supplies can be obtained either by ordering at the same time as patients' medication or by calling into the pharmacy to collect.

Key documents:

Please see guidance documents, outbreak pack and reporting form below.

- [COVID-19 testing arrangements in care homes and hospices \(letter published 29th February 2024\)](#)
- [PHA advice on managing outbreaks \(Outbreak pack v 2.0\) September 2025](#)
- [PHA testing notification proforma 2025](#)
- [PHA summary outbreak report form 2025](#)

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Attachment	Size
PHA advice on managing outbreaks (Outbreak pack v 2.0) September 2025_0.pdf	503.55 KB
PHA summary outbreak report form 2025.docx	29.23 KB
PHA Testing Notification Proforma 2025.docx	24.27 KB
COVID-19 testing arrangements in care homes and hospices letter published 29th February 2024.pdf	163.74 KB
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