Useful organisations

nidirect
www.nidirect.gov.uk
nidirect is the official government website for Northern Ireland citizens. nidirect aims to make it easier to access government information and services. It does this by working closely with Northern Ireland departments and other public bodies to collate key information based on users’ needs.

Action on Hearing Loss
Telephone: 0808 808 0123
www.actiononhearingloss.org.uk
Action on Hearing Loss is the largest charity for people with hearing loss in the UK.

Action for Sick Children
Telephone: 01663763004
Helpline: 0800 074 4519 (Mon–Fri 9am–5.30pm)
www.actionforsickchildren.org.uk
Promotes equality of healthcare services for children in hospital, at home and in the community.

ADDISS (National Attention Deficit Disorder Information and Support Service)
Telephone: 020 8952 2800
www.addiss.co.uk
Provides information and resources about Attention Deficit Hyperactivity Disorder to parents, sufferers, teachers and health professionals.

Allergy UK
Telephone: 08448 243421
www.allergyuk.org
A leading national medical charity providing up-to-date information on all aspects of allergy, food intolerance and chemical sensitivity.

Association for Post-Natal Illness (APNI)
Telephone: 020 7386 0868 (Mon–Fri 10am–2pm)
Helpline: 0808 800 2222
www.apni.org
Network of telephone and postal volunteers who have experienced postnatal illness, offering information, support and encouragement.

Asthma UK
Telephone: 0800 151 3035
www.asthma.org.uk
A charity dedicated to improving the health and wellbeing of the 5.4 million people in the UK whose lives are affected by asthma. Works with people with asthma, health professionals and researchers to develop and share expertise to help people increase their understanding and reduce the effect of asthma on their lives.

Aware NI
Telephone: 028 9035 7820
info@aware-ni.org
www.aware-ni.org
Aware NI is the depression charity for Northern Ireland. Aware has an established network of 24 support groups in rural and urban areas across the country, which are run by trained volunteers.
Bliss
Telephone: 0808 801 0322
enquiries@bliss.org.uk
www.bliss.org.uk
UK charity that cares for premature and sick babies. Dedicated to ensuring that babies survive and go on to have the best possible quality of life. Provides practical and emotional support to families so they can give the best care to their babies. Specialist study days and training support doctors and nurses to develop their skills. Funds research to improve the care of all sick and premature babies.

Children’s Law centre
Telephone: 028 9024 5704
www.childrenslawcentre.org.uk
Helping young people, their parents and professionals work with and understand laws which affect children.

Bowel & Bladder UK
Telephone: 0161 607 8219
www.bbuk.org.uk
Bowel & Bladder UK offer impartial advice and information on bladder and bowel problems, practical tips on symptom management and offer solutions to help manage problems to promote quality of life and independent living.

Diabetes UK
Telephone: 028 9066 6646
www.diabetes.org.uk
Diabetes UK fund groundbreaking diabetes research, campaign for equality of care and support for all people affected by diabetes.

British Deaf Association (BDA)
Telephone: 028 9043 7480
www.bda.org.uk
Provides advocacy and youth services for deaf people whose first language is British Sign Language.

Disabled Parents Network (DPN)
Helpline: 0300 3300 639
www.disabledparentsnetwork.org.uk
Aims to educate and increase society’s acceptance of disability in parenthood.

Child Accident Prevention Trust (CAPT)
Telephone: 020 7608 3828
www.capt.org.uk
Provides information on safety products and sources of literature. A leading charity working to reduce the number of children and young people killed, disabled or seriously injured in accidents.

Equality Commission for Northern Ireland
Telephone: 028 9089 0890
www.equalityni.org
The Equality Commission is an independent public body which oversees equality and discrimination law in Northern Ireland.

Family Support NI
www.familysupportni.gov.uk
The Family Support NI website provides details of a wide range of services provided by statutory, voluntary and community organisations.

Mencap
Telephone: 028 9069 1351
Learning Disability Helpline: 0808 808 1111 (Mon-Fri, 9am-5pm)
www.mencap.org.uk
Mencap works with people with a learning disability and their families and carers. Advice and information on local branches.
Meningitis Now
Nurse-led helplines:
UK: Freephone 0808 80 10 388
Northern Ireland: 0345 120 0663
www.meningitisnow.org
Meningitis Now is a national charity based in the United Kingdom. Meningitis Now is working towards a future where no one in the UK dies from meningitis and everyone affected gets the support they need.

Meningitis Research Foundation
Telephone: 028 90 321 283
www.meningitis.org
the Meningitis Research Foundation promotes education and awareness to reduce death and disability from meningitis and septicaemia, and supports people affected by these diseases. Funds research to prevent the diseases and improve survival rates and outcomes.

Muscular Dystrophy Campaign
Telephone: 020 7803 4800
www.muscular-dystrophy.org
Provides support, advice and information for people with muscle disease, their families and carers.

National Childbirth Trust (NCT)
Telephone 0300 330 0770
www.nct.org.uk
Supports mums and dads through helplines, courses and a network of local support.

National Deaf Children’s Society (NDCS)
Helpline: 0808 800 8880 (Mon 9.30am–7.30pm; Tue–Thu 9.30am–5pm; Fri–Sat 9.30am–12pm) www.ndcs.org.uk
An organisation of families, parents and carers, providing emotional and practical support through the freephone helpline, a network of trained support workers, a wide range of other support services, publications and the website.

National Eczema Society
Helpline: 0800 089 1122 (Mon–Fri 8am–8pm)
www.eczema.org
An eczema patient support organisation offering help and information to everyone affected by eczema.

National Children’s Bureau Northern Ireland (NCB NI)
Telephone: 028 9087 5006
www.ncb.org.uk/northern-ireland
The National Children's Bureau in Northern Ireland champions the right of children to be safe, secure and supported.

National Society for the Protection of Cruelty to Children (NSPCC)
Helpline: 0808 800 5000
www.nspcc.org.uk
The leading children’s charity in the UK, specialising in child protection and dedicated to the fight for every childhood. We’re the only UK children’s charity with statutory powers and that means we can take action to safeguard children at risk of abuse.

Netmums
www.netmums.com
A family of local websites, each site set up around a local community, which is totally interactive, with much of the information coming from local mums. At the heart is the coffeehouse, an invaluable place members can chat and get support and advice on anything to do with being a parent.
Northern Ireland Commissioner for Children and Young People (NICCY)
Telephone: 028 9031 1616
www.niccy.org
The Commissioner's role is to safeguard and promote the rights and best interests of children and young people. All of the Commissioner’s work is focused on making sure children and young people have access to these rights in their day-to-day lives, so they have the best opportunity to reach their full potential.

Parenting NI
Telephone: 028 9031 0891
Helpline: 0808 8010 722
www.parentingni.org
Parenting NI is committed to supporting all parents and ensuring that their voices are heard whenever decisions are made that will affect them.

Royal National Institute of Blind People (RNIB)
Telephone: 028 9032 9373
www.rnib.org.uk
Information, advice and services for blind and partially sighted people.

Royal Society for the Prevention of Accidents (RoSPA)
Telephone: 028 9050 1160
www.rospa.com
By providing information, advice, resources and training, RoSPA is actively involved in the promotion of safety and the prevention of accidents in all areas of life – at work, in the home, on the roads, in schools, at leisure and on (or near) water.

St John Ambulance
Telephone: 028 9079 9393
www.sja.org.uk
St John Ambulance provides a range of first aid courses designed to meet the needs of home or leisure activities. Courses include CPR and basic first aid.

Tiny Life
Telephone: 028 9081 5050
www.tinylife.org.uk
Northern Ireland's premature and vulnerable baby charity dedicated to reducing premature birth, illness, disability and death in babies.