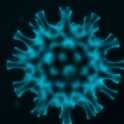
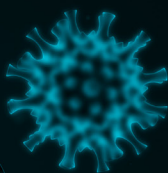
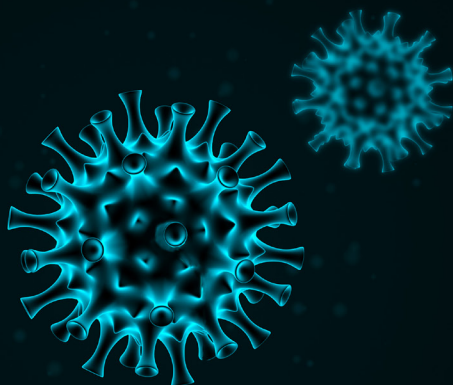




Health and
Social Care

Care in Your Own Home and Coronavirus (COVID-19)



**WE ALL
MUST DO IT
TO GET
THROUGH IT**



STAY HOME



KEEP DISTANCE



WASH HANDS

You have received this leaflet because you are receiving Health and Social Care services at home. During this difficult time we want to reassure you that we, as an essential service, will deliver safe and high quality care.

What we do to protect you from infection:

- » We are trained in the latest infection prevention and control procedures.
- » We wash our hands thoroughly before and after care.
- » We wear disposable gloves, disposable aprons and face masks when delivering direct care (within 2 metres).
- » We will assess every visit to decide if we also need to wear additional personal protective equipment such as eye protection, gowns or face protection.
- » We will limit contact to only the necessary care required.
- » We clean all of our equipment thoroughly.
- » We will dispose of waste appropriately.
- » We will practise in line with the latest infection prevention and control guidance provided to us.
- » We assure you that staff with symptoms of Coronavirus(COVID-19) will not be at work. As a result you may see different faces from time to time but be assured they will carry identification.



We appreciate your understanding and flexibility at this time. With increased demand on our service visits may be changed.

We will look at every visit on an individual basis and work with you to support you in the best way possible to maintain your safety.

What you can do to help:

- » Tell us **immediately** if you or anyone else in your house has a new persistent cough and/or a high temperature - this means hot to touch on your chest or back (you do not need to check your temperature). This will help us manage any risks and decide what equipment we need.
- » Wash your hands well and often for 20 seconds and avoid touching your face.
- » When you cough or sneeze use a tissue – Catch it, Bin it, Kill it.
- » Clean your regularly used surfaces and objects often with a household disinfectant.
- » Stay up to date with the latest government advice on Coronavirus (COVID-19) to keep yourself safe. We are here to help - ask us if you require any further information.



CATCH IT.



BIN IT.



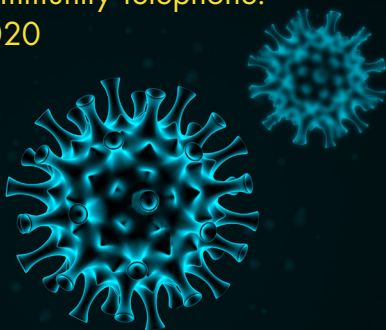
KILL IT.

Further information can be accessed at
www.publichealth.hscni.net

[www.nidirect.gov.uk/campaigns/
coronavirus-covid-19](http://www.nidirect.gov.uk/campaigns/coronavirus-covid-19)

For the latest help, advice and guidance
contact the Department of Communities

Freephone Community Telephone:
0808 802 0020



Download our app "COVID-19 NI"

