Digital contact tracing

HSC Public Health Agency

COVID-19 spreads quickly so it's vital that we identify your close contacts as soon as possible in order to break the chain of infection. If you have tested positive for COVID-19, you will receive TWO text messages.

One with a code to update the StopCOVIDNI app if you have it.

One with a code to help us trace your contacts by using our digital contact tracing service.

Please enter the code into the StopCOVIDNI app. It will send a signal to all the phones you have been in close proximity to to advise people to isolate for 14 days. Details from the app are anonymous and not shared with contact tracers, so please also use the digital contact tracing service.

Please enter the code on the trace.covid-19.hscni.net website. You will be asked for some information about you and your close contacts.

The Public Health Agency Contact Tracing Service may call you to talk about the information you have provided on the digital contact tracing website. It might be that we need more detail about you or your close contacts eg at your workplace.

Your close contacts will receive a text message from HSCtracing telling them to isolate for 14 days as they are at risk of developing COVID-19. We will not share your identity with those whose details you provide.

If you cannot or prefer not to use the digital contact tracing service, the Contact Tracing Service will still try to call you. We make a number of attempts to get in touch and will leave a message. It would help us if you can think about and make a note of the people you have been in close contact with in the 48 hours before your symptoms started (or the date you were tested on if you haven't had any symptoms). For more information and to see what counts as a close contact, read our easy explainer here: pha.site/digital-contact-tracing

Test ✔ Trace ✔ Protect ✔

HSC Health and Social Care