

Adverse incident reporting relating to swallowing

What do I report?

Healthcare staff should report the following swallowing related incidents or "near misses" using local risk management systems (e.g. Datix).

EATING DRINKING AND SWALLOWING ADVERSE INCIDENT REPORTING INCLUDES:

Trigger 1: Choking episodes

→ Any person who chokes following eating, drinking and swallowing (including those requiring assistance from staff such as back slaps or abdominal thrusts).

Trigger 2: Speech and language therapy, eating, drinking and swallowing recommendations not being followed

- → Incorrect IDDSI level of food or fluids provided to a person.
- → Current recommendations not shared or handed over.
- → Medications given in an incorrect texture or format.
- → Supervision recommendations not followed.

Trigger 3: Mismanagement of thickening products

- → Thickening products not stored securely (risking accidental consumption and potential obstruction).
- → Thickening products not provided when moving between care settings or discharge home.

Trigger 4: Relevant Trust Policy to support eating, drinking and swallowing not being followed

→ Risk assessments / safeguarding protocols not followed.

Data Approvers:

- → For incidents relating to choking, eating, drinking or swallowing use the regionally agreed CCS2 code; Patient accident; Choking.
- → If an incident involves medication highlight that a medication is involved alongside choking.

Improving patient's safety is everyone's responsibility.
Improve Care, Report and Share!



